

CARE AND MAINTENANCE

All exterior finishes are affected by exposure and weathering from sun, moisture and air pollutants. Simple, periodic maintenance of the clear coat is required to keep it looking fresh and well-protected against the elements. There is no set schedule for re-application of the clear coat, as exposure dictates how often maintenance is required. Please see limited warranty for details. Re-application of the clear coat will renew the protection over the factory-stained surface.

Following these easy steps listed below will keep your North Star® entry door looking fresh:

STEPS:

1. Clean your North Star entry door with a liquid solution of mild household soap and water, applied with a sponge to wipe off accumulation of surface dirt (no sanding or light scuffing of the surface is required).
2. Rinse well and wipe dry. Make sure the door is completely clean and dry before refinishing.
3. Apply a satin clear coat finish – Sikkens Cetol® Door and Window Coating – Clear Satin is recommended – with a long-haired natural bristle brush over the entire door (refinishing small areas at a time is not advised). Please refer to manufacturer's instructions prior to application.
4. Allow 48 to 72 hours to fully cure.

Do not apply in direct sunlight, or if rain, snow, heavy dew or low temperatures are expected within 48 hours. For best results, apply the clear coat between 15°C to 25°C.

No Distributor, Dealer or representative of North Star has the authority to change, modify or expand this warranty.



www.northstarwindows.com

**BELMONT FIBERGLASS DOOR
AND FACTORY STAINED
FIBERGLASS DOOR
LIMITED WARRANTY**

BELMONT FIBERGLASS DOOR LIMITED WARRANTY

The fiberglass door panel is warranted against manufacturing defects in the material and the workmanship for the lifetime of the fiberglass door.

FACTORY STAINED FIBERGLASS DOOR LIMITED WARRANTY

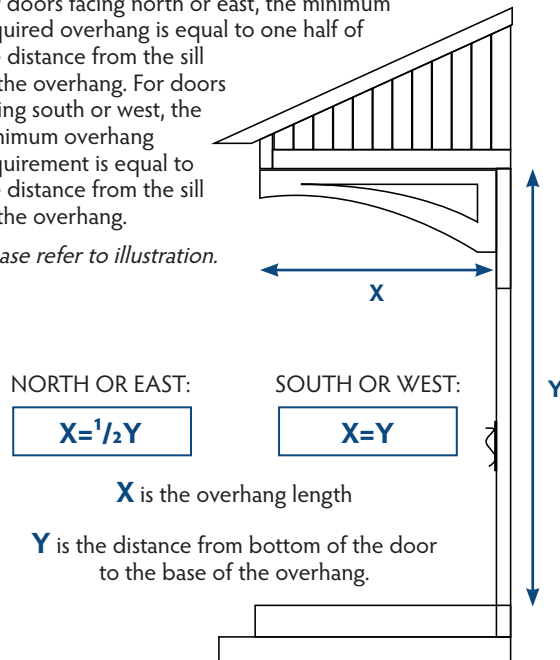
The factory stain finish on a fiberglass door is warranted against manufacturing defects in the material and workmanship. Stained fiberglass doors must be protected from the elements. Sun, rain, snow, etc. can break down the finish on the door. For doors facing north or east, there is a two-year warranty on the finish, while doors facing south or west carry a one-year warranty on the finish provided the door is protected by an overhang. Periodic maintenance of the clear coat is required to keep it looking fresh and well protected against the elements. How often maintenance is required varies on exposure levels; however, there are a few tell-tale signs:

- Changes in the colour of the finish
- Flaking or scaling of the finish
- Dullness or chalkiness of the finish

OVERHANG REQUIREMENTS

For doors facing north or east, the minimum required overhang is equal to one half of the distance from the sill to the overhang. For doors facing south or west, the minimum overhang requirement is equal to the distance from the sill to the overhang.

Please refer to illustration.



THIS LIMITED WARRANTY'S EXCLUSIVE REMEDY

If the factory-stained product or components fail to meet this limited warranty, North Star's sole obligation is to either:

- Repair the component(s)*
- Provide replacement component(s)*

* Colour and graining match is not guaranteed

WHAT NORTH STAR WILL DO

Your claim will be investigated and the appropriate action taken within 30 days after North Star receives all the information noted below. If it is determined there is a defect, your door system will either be repaired or replaced. If the request for service proves not to be justified or the problem has been misdiagnosed, travel and labour costs will be billed.

HOW TO GET ASSISTANCE

If there is a problem with your North Star Door System, immediately contact your authorized North Star Dealer. North Star can respond quickly and efficiently after you provide the following information to your authorized dealer:

- date and location of purchase
- original invoice
- the address where the product can be inspected
- a description of the problem and the product (photographs are helpful).

WARRANTY LIMITATIONS

North Star's liability is limited solely and exclusively to repair or replace at the option of North Star, and under no circumstance will North Star be liable for incidental or consequential charges, such as, but not limited to; labour, refinishing for any purpose, inconvenience, damages or injury to persons or property, or any other expense. This warranty will be deemed null and void if the owner/purchaser modifies or otherwise alters the product in any way. North Star reserves the right to discontinue or change any door currently manufactured.

TRANSFER OF DOOR SYSTEM OWNERSHIP

This warranty is transferrable to future owners of the property, subject to written notice to North Star by the new owner within 30-days after taking possession of the property where the product was originally installed. This warranty will expire should the new owner fail to notify North Star.

RECOMMENDED CLEANING

It is recommended that the use of a liquid solution of mild household soap and water be applied with a sponge to wipe off accumulation of surface dirt on the entry system.

EXCLUSIONS FROM WARRANTY COVERAGE

- The stain process attempts to replicate a wood door. As in wood doors, the stain may be deeper in certain sections and lighter in others. This is common in fiberglass doors and such variations are excluded from warranty.
- Installation of a storm door on any entry system will render this warranty null and void. Excessive heat build-up due to the storm door can cause doorlite failures and peeling paint/stain.
- Any door which has been repaired or modified or attempted to have been repaired or modified by any person other than a North Star authorized representative.
- Damage or poor product performance resulting from installation in a condition that exceeds product design standards and/or certified performance specifications and/or non-compliance with building codes.
- Warp not exceeding $\frac{3}{16}$ " in the plane of the door panel, bow or misalignment in the door frame in which the door panel is hung.
- Structural integrity issues or other problems caused by improper fitting of hardware or improper sizing of the door system.
- Damage or malfunction caused by improper shipping or handling.
- Problems related to water and/or air infiltration due to installation errors or flaws in building design and construction.
- Condensation or ice build-up (Note: Most condensation or ice build-up problems are related to excessive humidity levels in a structure)
- Normal wear-and-tear and natural weathering of surfaces. Exposure to sunlight, air pollutants and normal atmospheric conditions may cause a stained door or vinyl clad surfaces to gradually fade.
- Acts of God or damage as a result of any cause beyond our control (e.g. fire, flood, earthquakes, other acts of nature and acts of a third party outside of our control).
- Economic loss, problems due to misuse or abuse, intentional or accidental acts, and negligence. Damage caused by scratches to the door panel surface or frame.
- Failure to follow the care and maintenance instructions or exposure to harmful chemicals or pollutants.
- Products suffering an accumulation of surface dirt or stains.